

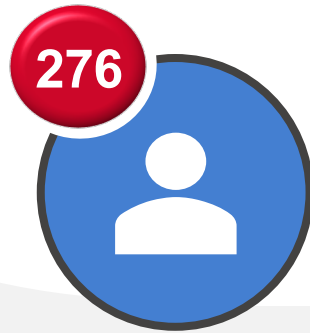
RMM REFRESH SUMMARY

June-August

**55% response rate*



Sessions



Participants



MOST VALUABLE ASPECTS OF THE CLASS

The Experience



Reviewing



Practice
Time



Interacting
with Others

The Content

Discussion Strategies



- Maximizing Store Visits
- Coaching Coaches
- Motivating Leaders with Below-standard Performance

Communication Skills



DiSC



Participants
feel that

ALL

SM

DM

LP

would
benefit
from RMM
content

Leadership behaviors
participants will continue
working on



Listening to
Learn



Communication
Skills & Flexing



Preparing for
conversations
& store visits



Slowing down
& pausing /
patience



Asking for
Input

“Thank you
for bringing the
in-person experience
back to our learning plans!”

“We were
able to learn
from each other's
experiences and insight.”

“Great to have the in-person interactions, more
effective than Teams and build new partnerships
with DM across the Zone and Brands”

“Refreshing the whole process
as it has lost momentum
over the years”

“Loved the workshop!”

“Great refresh/reminder of the impact and
focus on taking to the next level.”

“Couldn't imagine **NOT** doing this in person!”