



The holiday season is the most wonderful (and busiest!) time of the retail year. It's the final stretch that can make or break year-end results, full of excitement, energy, and sometimes a little extra stress. When you have the right tools in your leadership toolkit, it can make all the difference in how your season goes.

# Here are some of the tools we're using this holiday season

#### **Communication Compass**

Helps you <u>navigate</u> even the busiest holiday rush! Keeps your team aligned, customers informed, and your messages merry and bright—no one gets lost in the chaos!

#### **Empathy Earbuds**

Blocks out the noise of stress and lets you truly hear your team. Perfect for <u>keeping</u> <u>communication warm</u> and understanding, even when the holiday lines (and tempers) are long!

## **Focus Flashlight**

Shines light on what really matters—your customers and your team! Helps you cut through the clutter of distractions and stay focused on daily priorities that drive results!

#### Intentionality Timer

A gentle reminder that every second counts. Keeps your actions purposeful and your leadership deliberate, so you spend your time where it makes the biggest impact!

### Goal Measuring Gage

Tracks progress toward those big holiday goals—sales, service, or smiles! Helps you celebrate milestones and recalibrate while the season speeds by!

#### Coaching Mitts

Keeps coaching warm even when the pressure is cold. Use them to deliver feedback with care, encouragement, and a little seasonal sparkle!

#### Recognition Radar

Detects awesome performance hiding in plain sight! Helps you spot (and celebrate) those everyday wins that make the holiday magic happen!

This holiday season, <u>lead with confidence</u>, clarity, and a dash of cheer to keep your team motivated and your customers delighted!

